

# Material Compatibility

Material Testing Procedure for  
Axxis HS & Centra HS Printers

Using a compatible media is critical for proper operation of the printer. Using incompatible media will result in print job failures, poor output quality, possible damage to the printer & its components, and potentially lost production time. This guide will help you determine what media will safely run through your printer.

*NOTE: Avoid rubber based adhesives, polypropylene and polystyrene substrates. Any damage caused by incompatible media is not covered by warranty.*

## Material Heat Compatibility Testing Procedure

We want to first verify the media can withstand the printers high fusing temperatures.

Start by cutting off an 8.5"x11" sheet of the material you are testing.

1. Open and close the top cover to allow the printer to bring the fuser to operational temperatures
2. Wait 30 seconds
3. Open the top cover
4. Release the blue fuser lock lever(s) in the direction of the unlock arrows indicated on the fuser
5. Lift up the fuser only by the handle to remove



**CAUTION - Fuser unit will be very hot. Use caution when handling.**

6. Take the 8.5"x11" sheet of material previously cut and gently touch it to the red roller through the large opening of the fuser for 3 seconds. **\*REMOVE MATERIAL FROM FUSER WITHIN 3 SECONDS\***
  - If you see any warping, melting, or damage to the media **DO NOT** use this media in the printer.
7. Reinstall the fuser unit into the printer by its handle.
8. Lock down the blue lock lever(s) in the direction indicated on the fuser
9. Close the top cover

*NOTE: This test is NOT a guarantee that the media will be compatible with the printer. This test will help prevent damage to the printers internal components should the media be unable to handle the fuser's high heat.*

- If you see any damage to the media **DO NOT** print with it.
- If the media is unaffected, continue with print quality testing.

Contact ADSI Technical Support if you have any questions or concerns at  
<http://allendatagraph.com/tech-support/>



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