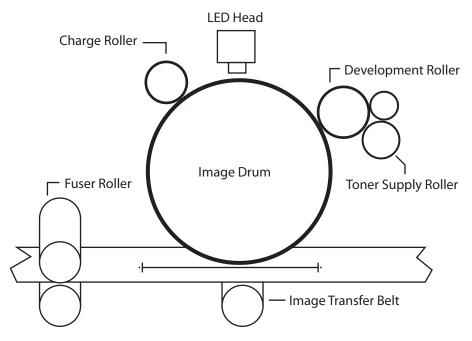


This document will help you identify the root cause of repeating marks or dots of toner on your prints.

Print a test roll of about 3-5ft (1-2 meters).

Measure the distance between the repeating marks along the x-axis (lengthwise along media). Then use the chart below to identify the probable cause.

Distance Between Marks	Affected Roller	Replacement Part
3.71" (9.42cm)	Image Drum	Clean/Replace Image Drum
2.50" (6.35cm)	Development Roller	Replace Image Drum
2.27" (5.76cm)	Toner Supply Roller	Replace Image Drum
1.73" (4.39cm)	Charger Roller	Replace Image Drum
4.45" (11.3cm)	Fuser Roller	Clean/Replace Fuser
2.27" (5.76cm)	Image Transfer Roller	Clean/Replace Transfer Belt



Contact ADSI Technical Support @ http://allendatagraph.com/tech-support/



