## Centra HS Printer

This document will help you identify the root cause of repeating marks or dots of toner on your prints.
Print a test roll of about 3-5ft (1-2 meters).
Measure the distance between the repeating marks along the x -axis (lengthwise along media). Then use the chart below to identify the probable cause.

| Distance Between Marks | Affected Roller | Replacement Part |
| :---: | :--- | :--- |
| $3.7 \mathrm{I} "(9.42 \mathrm{~cm})$ | Image Drum | Clean/Replace Image Drum |
| $2.50 "(6.35 \mathrm{~cm})$ | Development Roller | Replace Image Drum |
| $2.27 "(5.76 \mathrm{~cm})$ | Toner Supply Roller | Replace Image Drum |
| $1.73 "(4.39 \mathrm{~cm})$ | Charger Roller | Replace Image Drum |
| $4.45 "(11.3 \mathrm{~cm})$ | Fuser Roller | Clean/Replace Fuser |
| $2.27 "(5.76 \mathrm{~cm})$ | Image Transfer Roller | Clean/Replace Transfer Belt |



Contact ADSI Technical Support @ http://allendatagraph.com/tech-support/

